

Range Road Enterprises Ltd.

Warranty

Warranty

Range Road provides a 1 year consumer parts warranty on all of our equipment except pellet makers and Hammer Mills which have a 6 month consumer warranty. Accessories of these core products are not included in this warranty. The commencement date of this warranty is the date of purchase and receipt of the complete warranty registration, warranty extends to the original purchaser only. This parts only warranty, warrants that the equipment will be free from manufacturer's defects in material and/or workmanship. Product accessories are excluded from this warranty.

Remedy

The remedy for this warranty is that Range Road will at its discretion provide replacement or repair parts to the original purchaser. This is a parts only warranty and excludes labour and/or other costs associated with replacing parts. Range Road reserves the right to discontinue or change materials, parts, models or products, or to make substitutions. Range Road will ship repair/replacement parts by our choice of carrier. Express shipping options may be available in certain regions and at an extra cost to the customer. Photos, videos or the shipping of defective parts to Range Road may be required for proper root cause and replacement.

Warranty Limitations

This warranty does not apply to normal wear, commercial or rental use, after-market modification or damages that occur from negligence, items that would normally be consumed or require replacement due to normal wear, misuse or use not in accordance with the operating and maintenance instructions or the products intended uses. Range Road will at its discretion make the final decision regarding warranty eligibility.

In no event shall Range Road be liable for death, personal or property injury, or damages arising from the use of its products.

Warranty is extended to the original purchaser and is non transferable.

Warranty Parts

Range Road does its best to stock all parts, but in rare cases, parts may need to be ordered in and the customer will be notified upon arrival of required parts. Range Road will not be liable for any damages associated with the unavailability of parts.

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Warranty Exclusions

Wear items including, but not limited to belts, bearings, blades, hoses, drive sprockets, clutches, chainsaw chains, chainsaw bars, engine couplings, grinding teeth and tires are excluded from this warranty. Engines are not included within the Range Road warranty.

Warranty cancellation

Unauthorized modification voids the warranty, including but not limited to, welding, engine modification, pump and hydraulic system modification. The warranty is void if the user violates the assembly and/or operating & maintenance instructions.

Consequential Losses

Range Road shall not be liable for any incidental or consequential losses, damages or expenses, arising directly or indirectly from the product, whether such claim is based upon breach of contract, breach of warranty, negligence, strict liability in tort or any other legal theory. Without limiting the generality of the foregoing, Range Road specifically disclaims any damages relating to (i) lost profits, business, revenues or goodwill; (ii) any expense or loss incurred for labour, supplies, substitute machinery or rental; or (iii) any other type of damage to property or economic loss. Range Road Enterprises Ltd. does not issue credits or refunds on products purchased directly from a distributor or dealer.

Engine Warranty

Engines are covered by the manufacturer of the engine and covered by the warranty period specified by that manufacturer. All engine repairs, service and part replacements cannot and will not be done by Range Road. The engine or complete piece of equipment must be taken to your local engine dealer to receive warranty consideration.

Warranty Registration

Thank you for your recent purchase of a Range Road Product

By properly filling out the following registration form within 30 days of purchase you ensure that your warranty will be valid and upheld by Range Road Enterprises Ltd.

Purchaser Information:

First Name: _____

Last Name: _____

Address 1: _____

Address 2: _____

City: _____

Province / State: _____

Country: _____

Postal / Zip Code: _____

Email: _____

Product Details

Model Number: RR _____

Engine / Equipment Serial Number: _____

Date of Purchase: _____

Dealer Name: _____

Assembled By: _____ (Purchaser/Dealer)

General Purpose of Unit: _____ (homeowner/commercial)